

Headline	Chief Minister to officiate 18th International Conference on ISO & TQM		
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# Chief Minister to officiate 18th International Conference on ISO & TQM

**KUCHING:** Universiti Teknologi MARA (UiTM) Sarawak in collaboration with the Asia Pacific Business Excellence Standard (APBEST) Academy will hold the 18<sup>th</sup> International Conference on ISO & TQM (18-ICIT) on 21 to 23 April at Riverside Majestic Hotel here.

With the theme 'Enhancing Growth and Productivity through Best Practices in Total Quality Management (TQM)', the 18-ICIT will give focus on how Best Practices in ISO standard portfolio and TQM will give impact towards quality trend in the new economy.

The objective of 18-ICIT is to provide forum in identifying contemporary development in theories and TQM practices from all corners of the world and also to share experience.

Other than that, it also aims to create awareness towards implementation of ISO standard and

TQM towards increase development and production of products or delivery of services through best practices.

The conference will be jointly chaired by Professor Sam Ho (CEO of HK5SA & APBEST Academy / Distinguished Professor in BE, Zhongshan U./ Speaker, Oxford U.) and Professor Dato Dr. Jamil Haji Hamali (Rector UiTM Sarawak).

The three-day conference will be officiated by Chief Minister Tan Sri Datuk Amar Haji Adenan Satem on the first day. State Secretary Tan Sri Datuk Amar Haji Mohd.

Morshidi Abdul Ghani, Universiti Teknologi MARA's vice chancellor Tan Sri Dato' Sri Prof Ir. Dr. Sahol Hamid Abu Bakar as well as Universiti Tenaga Nasional's vice chancellor Prof. Dato' Ir. Dr. Mashkuri Yaacob will also present their keynotes on that day.

The conference has been held every year in different countries

since 1996 in Leicester Business School, De Montfort University,

United Kingdom (1<sup>st</sup> ICIT). Last year, the 17<sup>th</sup> ICIT (2013) was held in University Technology Sydney, Australia. Malaysia was host for 13<sup>th</sup> ICIT (2008) and 15<sup>th</sup> ICIT (2011) Kuala Lumpur and this year in Sarawak.

More than 300 participants are expected in this conference and delegations involved in presenting research papers are expected from more than 30 countries.

Meanwhile, yesterday, a delegation from Universiti Teknologi MARA led by its vice chancellor Tan Sri Dato' Sri Prof Ir. Dr. Sahol Hamid Abu Bakar paid a courtesy call on Tan Sri Datuk Amar Haji Adenan Satem at his office at Wisma Bapa Malaysia in Petra Jaya.

Also present was Prof. Dato Dr. Jamil Haji Hamali (Rector UiTM Sarawak).

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TAN Sri Dato' Sri Prof Ir. Dr. Sahol Hamid Abu Bakar (left) presents a souvenir to Tan Sri Datuk Amar Haji Adenan Satem (centre) while Prof. Dato Dr. Jamil Haji Hamali ,Rector UiTM Sarawak (right) looks on. PHOTO: ANDRE OLIVEIRO