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18th International ISO and TQM Conference on April 21-23

KUCHING: Universiti Teknologi Mara (UiTM) Sarawak in collaboration with the Asia Pacific Business Excellence Standard (Apbest) Academy will be organising the 18th International Conference on ISO (International Organisation for Standardisation) and TQM (Total Quality Management) (18-ICIT) at Riverside Majestic Hotel here from April 21 to 23.

Themed 'Enhancing Growth and Productivity through Best Practices in Total Quality Management', the conference will focus on how the best practices in ISO and TQM portfolio standards make an impact on quality trends in the new economy.

"The 18-ICIT also aims to identify contemporary development in TQM theories and practices from specialists and delegates from throughout the world who will be sharing their experiences as well as raising awareness on the implementation of ISO and TQM practices towards enhancing development and production or service presentation from an organisation through best practices," State Federal Secretary Datuk Mohd Yahaya Basimin told reporters when met at his office at Bangunan Sultan Iskandar yesterday.

Earlier, Yahaya received a courtesy call from UiTM Sarawak delegation led by the university's

rector Prof Dato Dr Jamil Hamali who extended an invitation to the state federal secretary to attend the upcoming conference.

"This annual conference, which was first organised at Leicester Business School, De Montfort University in United Kingdom in 1996, is an event that organisations

should place emphasis on and I am looking into delegating a head of department or representative from state federal agencies here to attend the event," he said.

The three-day conference is expected to be officiated by Chief Minister Tan Sri Datuk Amar Adenan Satem while State Secretary Tan Sri Datuk Amar Morshidi Abdul Ghani, UiTM vice chancellor Tan Sri Dato' Sri Prof Dr Sahol Hamid Abu Bakar and Universiti Tenaga Nasional vice chancellor Prof Dato' Dr Mashkuri Yaacob will be delivering keynote address during the launch.

Around 300 delegates from 30 countries will be attending the conference, which will be chaired by Dr Jamil and Apbest Academy chief executive officer Prof Sam Ho.

Those from government agencies, private sectors, statutory bodies, non-governmental organisations and the public are welcome to participate in the conference.

For further information, please log on to www.icit18.net or www.hk5sa.com/icit/.



Dr Jamil (centre) presenting Yahaya (right) with a memento while UiTM Sarawak head of corporate and communications unit Assoc Prof Dr Firdaus Abdullah looks on.