Conference to look at effects of ISO on TQM

KUCHING: The 18th International Conference on ISO (International Organisation for Standardisation) 9000 and TQM (Total Quality Management) (18-ICIT) aims to consider the impact of ISO implementation on TQM due to the significance of the ISO Series of Standards and its close relationship to TQM.

Universiti Teknologi Mara (UiTM) vice chancellor Prof Tan Sri Dr Sahol Hamid said the ISO Series sets out methods that can be implemented in an organisation to assure that the customers’ requirements are fully met.

“The most important standard in the ISO Series is obviously ISO 9000 but with the advancement of mankind, there is a pressing need for other equally important standards for organisations to develop and compete such as ISO 14000 - Environmental Management System, ISO 14064 - Green House Gases, ISO 22000 - Food Safety Management System, and ISO 50000 - Energy Management System,” he said in his speech read by UiTM Sarawak/rector Prof Datuk Dr Jamil Hamali at the official opening of 18-ICIT yesterday.

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During 18-ICIT, participants will benefit first hand from the expertise and experience of eminent speakers who are senior executives of many leading edge organisations and distinguished academics contributing to the research and development of ISO and TQM,” remarked Sahol.

Participants will also be offered greater insights on how best practices in ISO Portfolio of Standards and TQM affect quality trends in the new economy.

“Sharing best practices is a good way to improve performance by replicating successes throughout an organisation.

“It has since been proven in many industries by adopting best practices, this can raise the overall quality of services while benefiting from cost savings through increased productivity and efficiency,” he said.

Around 50 papers ranging from ISO and TQM for productivity and growth to best practices in core economic sectors will be presented at the 18-ICIT organised by Asia Pacific Business Excellence Standard (Apbest) Academy in collaboration with Universiti Teknologi Mara (UiTM) Sarawak and Sirim Berhad (Standards & Industrial Research Institute of Malaysia).

Themed ‘Enhancing Growth and Productivity through Best Practices in TQM’, the three-day conference will be participated by distinguished speakers and delegates from Malaysia, Australia, New Zealand, Sweden, Canada, Spain, Turkey, Singapore, United Arab Emirates, Egypt, Hong Kong, India, Oman, Thailand and the Philippines.

Also present at the opening ceremony was International 5-S Organisation (i5SO) founder and Apbest Academy chief executive officer Prof Sam Ho.
Jamil (left) presenting a memento to Masing, witnessed by Ho.